

Biography

As New Mexico Medicaid Director, Carolyn Ingram administers and directs the statewide Medicaid, SCHIP, Insure New Mexico and State Coverage Insurance programs that include a full range of Medicaid physical and behavioral health services. Ms. Ingram returned to New Mexico to serve under Governor Bill Richardson's Administration after she gained experience as a senior manager with the Lewin Group, a nationally recognized resource for health and human services consulting. While at Lewin, Ms. Ingram worked with a number of states on evaluating and helping states to redesign ever-shifting health care practices, technologies and regulations.

Since becoming Medicaid Director Ms. Ingram has implemented several major initiatives including the State Coverage Insurance Program, a public private partnership to insure adults, the Medicaid preferred drug program (NMRx), expansion of family planning and disease management programs as well as programs to help cover the uninsured.

Prior to her position with Lewin, Ms. Ingram held several key management positions within the New Mexico Human Services Department's Medicaid program between 1993 and 2001, including heading the Medicaid Contract Administration Bureau and managing the department's three multi-million dollar contracts for *Salud!*, the state's Medicaid managed care program. Through her work Ms. Ingram has gained experience in working with state, legislative, federal and Native American groups on health care issues. Ms. Ingram also serves as the chair of the New Mexico Medical Insurance Pool that provides care to high-risk individuals who are unable to qualify for health insurance.

Ms. Ingram has been asked to participate in various national and regional work groups and committees addressing health care issues.